



BASICS booking on and status code process

To Book on

Responder SMS Text number: 07860 023 213

BASICS Responders will need to book on duty using the text message system, this means your icon appears on the mapping system and you appear available to respond. This is done by sending the specific information listed below by text from your registered mobile phone.

It is vital that you book on by text message, as opposed to using your radio, as this will correctly book you on to the dispatch system enabling us to produce helpful data for the schemes.

This requires three pieces of information,

S: For start Shift
S4: is the actual shift code – S4 is 24hr indefinite code
e.g 12345678: Your ESR Number –on your SWASFT ID card



When the book on message is complete you will receive a confirmation text message
“Start shift Acknowledged Thank you”

After booking on by text SMS message you may, if you wish, further specify the call types you are available for by sending the appropriate status code from your airwave radio or pager.



Red 1 (Cardiac Arrest calls) and BASICS call outs

By booking Red 1 only you still appear on the mapping system but with a note stating Red1 only, for the purposes of BASICS this means Red1 and BASICS calls

To book Red 1 Only – **Send status Code 61 from your radio**

Red 1 (Cardiac Arrest calls) and Red 2 Calls (life threatening)

To book available for Red 1, Red 2 and BASICS **Send status code 62 from your radio.**

All Calls (Red1, Red2 and green categories)

To book available for all call types, **send status code 63 from your radio.**

Booking off

Send text message with “F” for finish shift

OR

Send status code “19 Off Duty” from your radio or pager

(Either option will book you off duty)

Shift related codes

Code	Description	Identifier
S	Start Shift	S S4 <u>12345678</u>
F	Finish Shift	End Shift Unavailable



Incident Allocation

When you have been allocated to an incident a text message with the incident details will be sent to your mobile phone

